

CONCERT FAQ'S

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What if you have to attend 2 concerts due to siblings/items in both concerts?

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There are provisions in place for families that have to attend 2 concerts due to siblings or a students that crosses into 2 performances - please see us at reception for details.

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How do I purchase tickets for the show?
How many tickets can I buy?

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At the moment to amount of tickets you can buy is unlimited and there is a link to buy tickets emailed to you. The link will also be shared on our socials.

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Can I make photos or take a video during the concert?

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Unfortunately you will not be allowed take photos or videos throughout the concert but there will be a concert video supplied to you which is apart of the concert levy. (privacy and safety reasons)

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Will I have to do my child's hair and make up?

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You will have to do your child's hair and make-up before they arrive at the venue. There will be no time to do your child's hair and make-up at the venue.
If you are struggling with hair and make-up, we have workshops happening 21/10 & 22/10. Check our socials and info will be below.

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Where is the concert being held?

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The concert venue has changed since last year, it will now be held at City Hope Church in Ripley

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What is included in the concert levy that I have paid?

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There will be a flyer below in the document with all the included elements of the concert levy. Please note the **levy is nonrefundable**.

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What time does my child need to be there?

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Above, you will find a schedule with what time each class is required to be dropped off. We stagger these times to make drop off less chaotic so please arrive as close to this time as possible.

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What does my child bring to the concert? And what do they wear?

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Below, in the 'Concert Essentials' section you will find what you need to bring/pack for your child.
Please label everything.